

Newport Church of England Junior School

Avenue Road, Newport, Shropshire, TF10 7EA Tel: 01952 386600 Email: <u>a3082@telford.gov.uk</u> Web: <u>www.newportjuniorschool.org.uk</u> Head teacher: Mrs Nicola Moody MA PGCE

Dear Parent/Carer,

We are finally able to write to you regarding cancelled trips and residentials as a result of the current school closure. We appreciate your support and patience whilst we have been working hard behind the scenes to secure arrangements. Please know that we also appreciate how disappointed your children will be about the missed experiences.

Please see below for details for trips/visitors/residentials that your child may have been involved in:

Roman Soldier/Viking Day/Chester Zoo

These visits did not take place and you will be able to have a full refund.

Pioneer Centre and Manor Adventure

Clearly these were cancelled for circumstances beyond our control. We are pleased that we have managed to secure full refund for these residentials.

<u>London</u>

In collaboration with Travelquest the decision has been made to cancel this visit. We know this is very difficult for Year 6 children who we know were looking forward to this experience as a finale to their time at NJS. However making the decision now, ahead of final balances being paid for coaches, hotel etc, rather than risking delaying the decision means we are in a position to give families a full refund.

We now have a massive administrative task and ask for your patience! We need to begin writing refund cheques for the correct amounts to the correct people! You will not receive your refund imminently, it will take us a few weeks but we will do what we can as soon as we can. We will start with the residential visits and then work through the remainder.

IF you have changed your address or believe we may not have your accurate name to issue a cheque to please email <u>lynne.stanley@taw.org.uk</u>

Thank you for your support and understanding in the circumstances.

Mrs Moody and Mr Boardman Headteacher and Chair of Governors



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