

## Feedback from Parents and Carers on the

### Remote Learning Offer from Newport CE Junior School: January 2021

Statement	Agree or Strongly Agree
1. NJS has clearly communicated the Remote Learning offer for children during this period of lockdown.	92%
2. My child's wellbeing is being prioritised through the Remote Learning offer provided by NJS.	69%
3. NJS is providing a blend of live learning and independent learning tasks that take approximately 4 hours in total.	78%
4. I understand how to receive feedback and support from the teaching team.	97%
5. Live lessons are helping my child to engage with the learning and to receive teacher input.	82%
6. Materials provided meet the needs of my child and their ability.	64%
7. NJS is offering a broad and balanced curriculum through its Remote Learning offer.	83%
8. I understand how I can get support with access to a device should I need it.	96%
9. My child is enjoying the activities offered by the teachers through the Remote Learning offer.	66%
10. Pupils are given regular opportunity to participate in activity that maintains a sense of community and belonging to the NJS family.	85%
11. The phone call received by my family was supportive and benefitted my child.	71%
12. The school are prompt in responding to questions, concerns or requests for support.	88%

You said... A LOT of positives and we are really grateful to you for your support. Comments included:

'The mindfulness and positive mindset / PSHE things have been great;'

'Teachers are really responsive and super positive. We are really lucky to have you all keeping us going.'

'I have used the email provided. Always had a timely response.'

'The daily meetings, school assemblies, stories read by Mr Parker etc. are all great and now the big sing too.'

'I think it is extremely important to maintain some contact with children from a safeguarding point of view and to let them know they haven't been forgotten! My son really appreciated the call and it boosted his motivation. They need more contact.'

'Emailed for help and got a response within the hour.'

'In this difficult time the support from the school has been excellent. Good work sent promptly with tips for us as parents, good communication and the online lessons work well. Fantastic!'

'Thank you once again to everyone at Newport Juniors for your resilience and ongoing hard work in providing such a range and variety of activities including extra-curricular, at short notice in yet another lockdown. You are all going above and beyond, it is REALLY appreciated 😊.'

'NJS have been as amazing as ever during this lockdown period and always make sure that the children's well-being is looked after - I can't praise the staff and their communication enough.'

'NJS was brilliant through lockdown one and even better through this lockdown. I cannot fault the support, online learning, the work set and in addition the online assemblies, reading, craft and cooking activities. As always, going above and beyond.'

'I am so impressed with the support and home learning provided by NJS. The teachers have been fantastic and are obviously working super hard behind the scenes to provide everything they are! The assemblies, baking, art challenges and craft sessions that are provided additionally are amazing too! I feel very lucky that my daughter attends such an amazing school....Thank you NJS.'

**Points we considered:**

You said: 'Lesson times can vary and some have only been 20 minutes'

We did: We have talked about building up the children's stamina for time spent in Teams lessons and how we can offer more input through these lessons. Like you teachers have been learning how long things will take when delivering online so we hope lessons will now more consistently last closer to an hour.

You said: 'One Live lesson a day isn't enough.'

We did: We have reviewed this however we feel strongly about a blended approach to Remote Learning. Naturally screen time for children has increased whilst they remain at home so we want to blend our offer with some time away from the screen. We have also had comments that children struggle to engage for the duration of one lesson on the screen so we are aiming to strike a balance as best we can. We appreciate we can't meet everyone's needs and preferences but hope to have a balance.

You said: 'Please can we have answers!' 'When we email for feedback can we also have points to improve the work as I find it tricky to help my child with this.'

We did: We have talked together as a team about our feedback when work is submitted. We will always offer positives and we will also offer points for development so that we support parents to understand next steps. We will offer answers but if ever they aren't offered please submit the work and staff will happily mark it.

You said: 'The phone call was brief and not helpful.'

We did: We will phone all families every couple of weeks to check in on a one:one basis that you have what you need and to give you an opportunity to ask any questions you have. Please think ahead of this call of anything you want to ask us.

You said: 'Expecting children to reach the standard of learning they would in school is unrealistic.'

We did: The Department for Education require us to continue our curriculum offer remotely at this time which is what we are doing. We completely understand how tricky this is for parents and children and we aim to support with this. We know our children are amazing and we hope to keep them motivated to achieve their very best.

Thank you all for your support.